

## IMPLEMENTATION OF E-GOVERNANCE IN AREAS OF OPERATION

## I. ADMINISTRATION

With the aim of managing the critical areas of operations smoothly at Jaipuria Institute of Management, Noida, the management has implemented Enterprise resource planning (ERP) platform for efficiently integrating the planning with the operational part of running the organization which includes purchasing, inventory handling, admissions and counselling, running of programmes, examinations, finance, HRIS etc.

- -The Administration communicates with Governing Body members as well as the teaching and non-teaching staff through emails.
- -All important administrative information including notices is regularly published on the website. Biometric attendance for all staff members.
- Fully automated, wireless office with 24x7 internet facility
- -To achieve the target of Paperless campus, the Institute uses Google facilities like Google sheet for any collection of data, from Various Departments, e-mails to prepare notices and activity reports.
- -To collect Feedback and to get online feedbacks of Students, Parents etc. the google forms are being used.
- The college campus is equipped with CCTV Cameras installed at various key locations.
- In addition to e-mails, WhatsApp Group helps to provide the brief notices of events.
- -HRIS is managed in Moodle, attendance sheet and other related notification are displayed on moodle for employees.

Moodle: The Learning Management System (LMS)

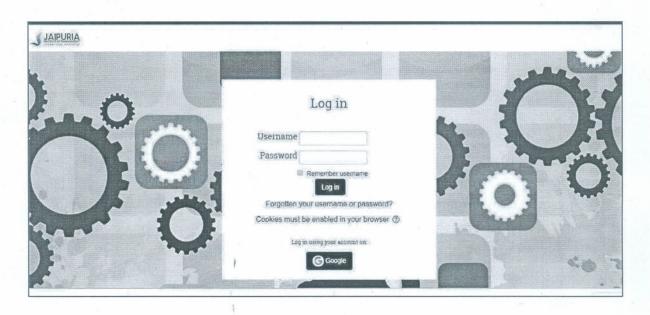
URL: moodle.jaipuria.ac.in

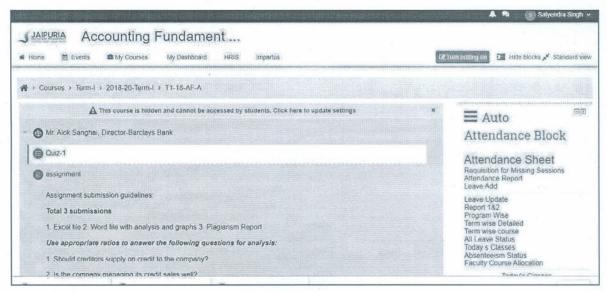
Moodle is a Course Management System (CMS), also known as a Learning Management System (LMS) or a Virtual Learning Environment (VLE). The Learning Management System (LMS) is web based and allows the students to locate learning materials and activities

A-32A, Sector 62, Opp. BM, Noida 201 309
P. +91 120 4638300-01 • www.jaipuria.ac.in



related to their studies in an organizedmanner. It promotes communication among class members and Faculty and mediates various forms of collaborative work. Moodle, with its emphasis on visualization, staged problem solving, and electronically enabled collaboration/communication helps the students to learn skills that mirror professional practices in a technology-based environment. Students are expected to be an active participant of their learning management system as it is considered a part of their classroom participation.





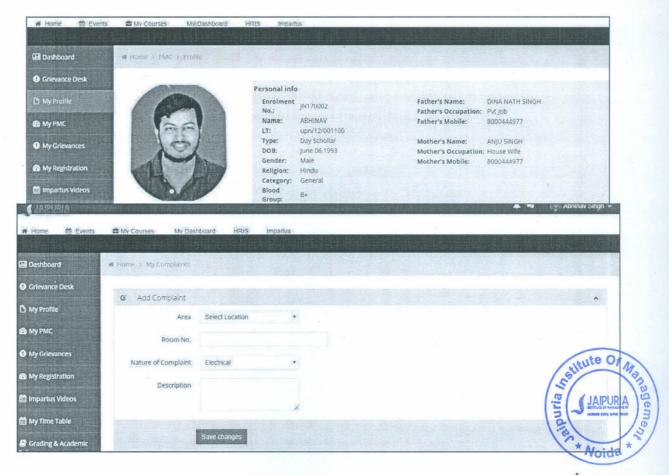




## Moodle- My Dashboard

Moodle Dashboard e provides a campus wide resource planning system to fully integrate all the modules needed for the functionality of the Institute at one place with no redundancy of data. All the students can access the following information desired by them after verification of their validated username and password. During the orientation session, the students would be provided with a username and password username, they can access the following:

- Students information with complete details) Attendance Information including Leave / OD Grade Marks & Examination Managementsystem Online Electives Mapping
- 2. Grievance & Complaint Management
- 3. Hostel Information Systems with biometric attendance
- 4. Course Feedback given by Student, which shall be given at the endof a trimester Many more features like (IQAC, Appraisal, Salary Slip, Peer Review.



				MA				
Dashboard	# Home > My Attendance							
Grievance Desk	1							
	Course Name	cc	CA	CP	%CP	Deemed Attendance	TP	96TP
My Profile	General Awareness Course (C)	8	2	6	75	0	6	75
My PMC	Business Communication-III-C	24	5	19	79.17	0	19	79.17
	Human Resource Management-C	12	5	7	58.33	3	10	83,33
My Grievances	International Economy & Business-C	24	7	17	70.83	2	19	79.17
	Management Information Systems-C	24	6	18	75	2	20	83,33
My Registration	Operations Management-C	12	1	11	91.67	0	11	91:67
	Research Methods in Management-C	24	5	19	79.17	1	20	83.33
Impartus Videos	Sales Management & Business Development-C	24	7	17	70.83	2	19	79,17
My Time Table	Strategic Management-C	24	6	18	75	1	19	79.17
	TIIP Workshop-C	24	10	14	58.33	2	16	66,67

	Enrollment Number	JN170002	
ly Time Table	Name of Student	Abhinav Singh	
Grading &		тсс	7
emic Rules		AWGP	85
Curriculum iltecture My Handbook11		CGPA	3.86
	Upto 1 <sup>st</sup> Trimester [Summary]	D's	1
		FIS	0
		FE	0.5
		FA	0
		Courses	Grades
		Accounting for Decision Making	8
		Business Communication-I	8-
	Course-wise Grades	Information Technology for Management	В
	Obtained in 1 <sup>st</sup> Trimester	Managerial Economics	C
		Marketing Management - I	D
		Organisational Behaviour-I	C
		Quantitative Analysis for Management-I	C+
		TCC	7





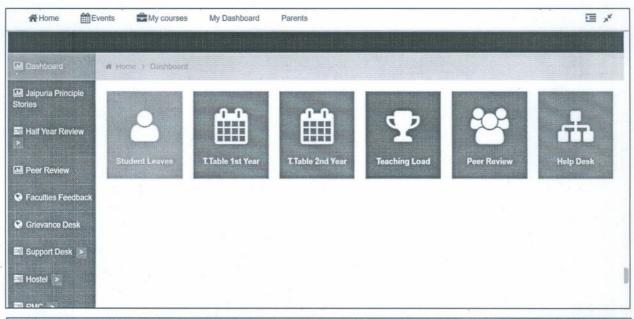
# **Activity Reports**

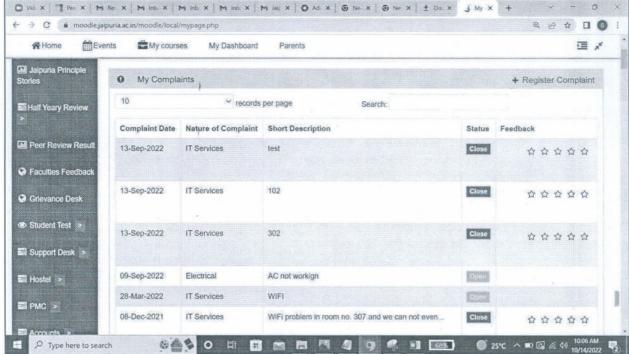
WebURL: moodle.jaipuria.ac.in

1	January - 31 December	er 2018	1 January – 31 December 2019			
S.No.	Activity	Count	S.No.	Activity	Count	
1	Feedback	144	1	Feedback	296	
2	Quiz	487	2	Quiz	609	
3	Assignment	162	3	Assignment	302	
			4	Turnitin Assignment	176	
4	Turnitin Assignment	66	5	Files	38667	
5	Files	18686	6	Folder	98	
6	Folder	37	7	Forum	391	
7 .	Forum	75	8	URL	589	
8	URL	419				
1	January – 31 December	er 2020	Janu	uary – 31 December 20	20	
E appetit be de la care	January – 31 December	er 2020 Count	Janu S.No.			
S.No.			THE REAL PROPERTY OF THE PERSON NAMED IN COLUMN TO THE PERSON NAME			
S.No.	Activity	Count	S.No.	Activity	Count	
S.No. 1 2	Activity Feedback	Count 253	S.No.	Activity Feedback	Count 364	
S.No. 1 2 3	Activity Feedback Quiz Assignment	<b>Count</b> 253 489	S.No. 1 2	Activity Feedback Quiz	Count 364 420	
S.No. 1 2 3	Activity Feedback Quiz	Count 253 489 658 61	S.No. 1 2	Activity Feedback Quiz Assignment	Count 364 420 828	
S.No. 1 2 3 4 5	Activity Feedback Quiz Assignment Turnitin Assignment	Count 253 489 658 61 50178	S.No. 1 2 3 4	Activity Feedback Quiz Assignment Turnitin Assignment	Count 364 420 828 132	
S.No. 1 2 3 4 5	Activity Feedback Quiz Assignment Turnitin Assignment Files Folder	Count 253 489 658 61 50178 107	S.No. 1 2 3 4 5	Activity Feedback Quiz Assignment Turnitin Assignment Files	Count 364 420 828 132 70734	
5.No. 1 2 3 4 5 6 7	Activity Feedback Quiz Assignment Turnitin Assignment Files	Count 253 489 658 61 50178	S.No. 1 2 3 4 5 6	Activity Feedback Quiz Assignment Turnitin Assignment Files Folder	Count 364 420 828 132 70734 94	

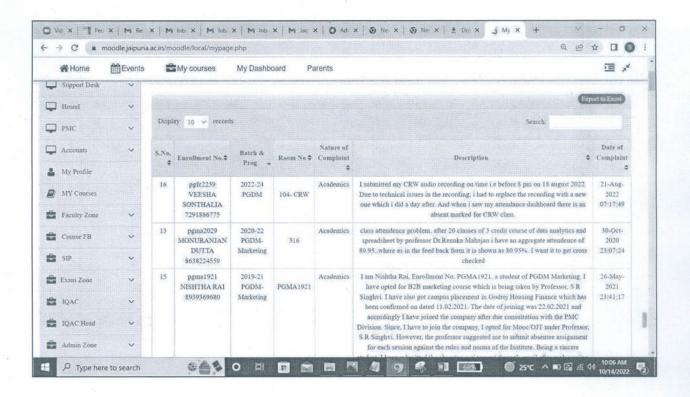


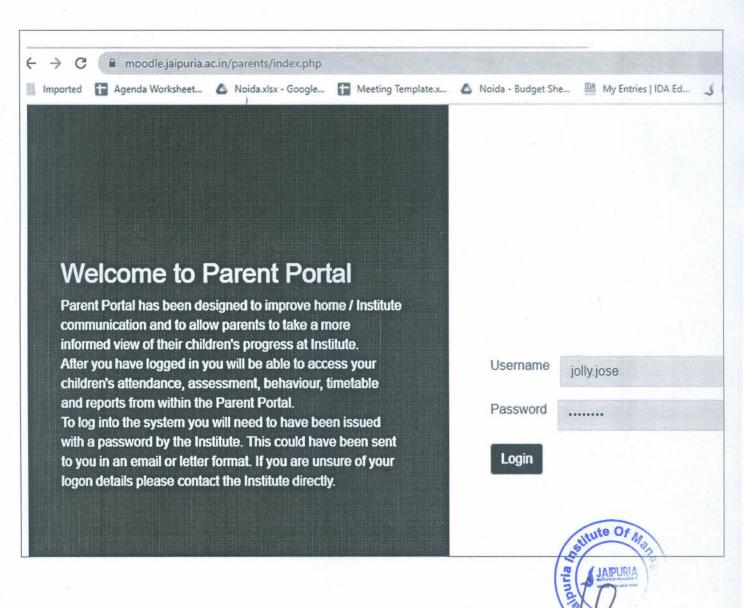
## **GREIVANCE REDRESSAL PORTAL**











## Re: Grievance redressal / Help Desk Portal

Dean Admin Jaipuria Noida dean.admin@jaipuria.ac.in

Wed, Sep 18, 2019 at 5:34 PM

To: Faculty <faculty.noida@jaipuria.ac.in>, Staff Noida <staff.noida@jaipuria.ac.in>, Jolly Joseph <jolly.joseph@jaipuria.ac.in>

Dear All.

We observed that very less complaint register on help desk portal.

So request to all of you kindly try to maximum usage of this utilities.

Regards
Dean Admin Office

On Wed, Jul 17, 2019 at 12:12 PM Dean Admin Jaipuria Noida dean.admin@jaipuria.ac.in> wrote: Dear Sir / Mam,

In reference to the feedback from users related to IT services including internet and Wi-Fi issues, we have has done all the test internally and have found that IT Infrastructure & Internet services are now quite stable & better, but we also understand as an individual you might have experienced some issues while using Wi-Fi and Internet services. So in order to work on those individual specific issues IT has taken some steps to zero down the issues and maintain a record of such event which can help us to further do some analysis and resolve issues more proactively.

Therefore, we have implemented the online **Grievance redressal** / **Help Desk Portal**, which can be accessed from **Moodle** (**Help Desk Tab**).

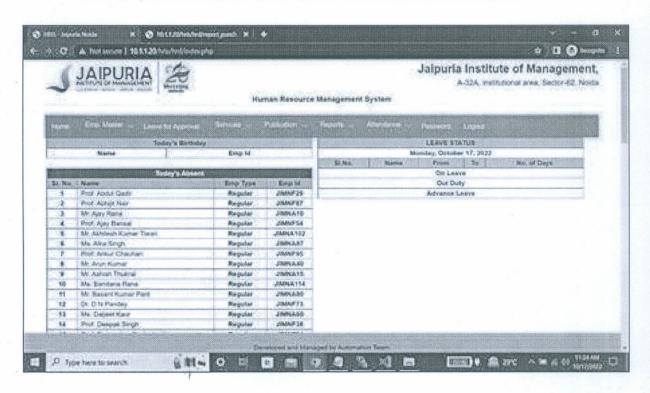
So request to all of you kindly log your complaint on portal.

Need your cooperation for the smooth functioning of IT Services.

Regards, Dean Admin Office Jaipuria Noida

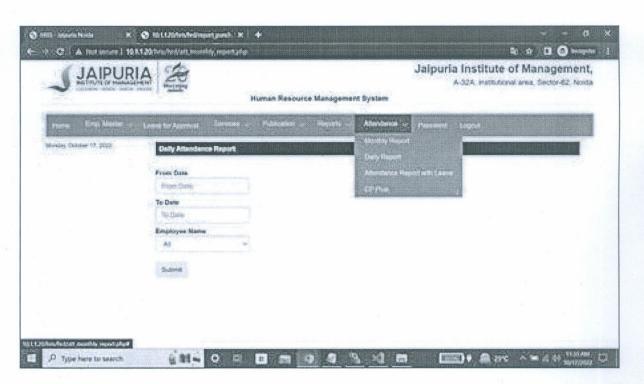


## **HUMAN RESOURCE MANAGEMENT SYSTEM**



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JAIPUR	<b>监</b>	Human Resource Management	Jaipuria Institute of Managemen A-32A mattational area, Sector-62, Non sgement System		
tions   Implicate	Lawrenter Agentseed Sec	reserve - Publication - Magnetic -	Mexicony Passent Strang		
Montal Colone 17, 2023	Delly Attendance Re	port.			
	From Date				
	Pron-Swie				
	Te-Detre				
	So Have				
	Employee Name				
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	Submit				
			^ =		









## ☆ Home (index.php) > Attendanc Report

Month	September		
Year	2020		
	Search		

Attendanc Report

100 records per page

Search:

Date	Day	Status	In Time	Out Time	Late Come	Early Go	Duration	Temp(In/Out) in °F	Mask(In/Out
01- 09- 2020	Tuesday	Р	11:54:44	17:08:37	-444148:00:27	02:46:05	05:13:48	97.16 / 96.98	No / Yes
02- 09- 2020	Wednesday	Р	09:38:00	17:07:09	-444172:00:52	00:30:51	07:29:02	96.98 / 97.16	Yes / Yes
03- 09- 2020	Thursday	Р	09:48:12	13:13:47	-444196:00:15	04:34:21	03:25:31	97.16 / 96.98	Yes / Yes
04- 09- 2020	Friday	Р	09:07:17	18:08:45	00:00:00	00:00:00	09:01:19	96.98 / 96.98	Yes / Yes
05- 09- 2020	Saturday	Р	09:38:47	Missed Punch	-444244:00:03	00:00:00	00:00:00	96.98 / 96.98	Yes / Yes
06- 09- 2020	Sunday	WO	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	AP	
07- 09- 2020	Monday	Р	09:18:51	17:42:42	00:00:00	00:00:00	08:23:42	96.98 / 97.16	Yes / Yes

P P	09:24:34	18:01:30 16:50:36	00:00:00	00:00:00	08:36:47	97.16 / 97.16	Yes / Yes
Р		16:50:36	00:00:00	00:26:33			
	11:20:23				07:33:19	97.34 / 96.8	Yes / Yes
Р		17:20:37	-444364:00:03	01:59:45	06:00:07	97.16 / 96.98	Yes / Yes
	08:47:06	17:06:06	00:00:00	00:00:00	08:19:52	97.7 / 96.98	Yes / Yes
WO	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00		
WO	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00		
Р	08:55:25	16:59:19	00:00:00	00:00:00	08:03:45	97.16 / 96.98	Yes / Yes
Р	08:58:49	17:32:42	00:00:00	00:00:00	08:33:45	97.52 / 96.98	Yes / Yes
Р	09:28:50	18:22:49	00:00:00	00:00:00	08:53:51	96.98 / 96.98	Yes / Yes
Р	09:14:29	17:15:53	00:00:00	00:00:00	08:01:15	97.16 / 96.98	Yes / Yes
Р	09:15:14	10:40:11	00:00:00	06:35:56	01:24:56	97.16 / 96.8	Yes / Yes
А	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00		
WO	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	D	
Р	09:31:08	17:03:43	-444628:00:27	00:27:25	07:32:27	97.16/97.16	Yes/Yes
		-	_				

Date	Day	Status	: In Time	Out Time	Late Come	Early Go	Duration	Temp(In/Out) in °F	Mask(In/Out)
22- 09- 2020	Tuesday	Р	09:19:39	17:21:42	00:00:00	00:00:00	08:02:55	97.16 / 96.8	Yes / Yes
23- 09- 2020	Wednesday	A	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00		
24- 09- 2020	Thursday	Р	09:14:37	17:14:22	00:00:00	00:00:15	07:59:37	97.16 / 96.98	Yes / Yes
25- 09- 2020	Friday	Р	09:12:11	17:27:01	00:00:00	00:00:00	08:14:41	97.16 / 96.8	Yes / Yes
26- 09- 2020	Saturday	Α	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00		
27- 09- 2020	Sunday	WO	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00		
28- 09- 2020	Monday	Р	09:19:51	16:57:38	00:00:00	00:22:12	07:37:40	97.16 / 97.16	Yes / Yes
29- 09- 2020	Tuesday	А	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00		
30- 09- 2020	Wednesday	Р	09:36:21	16:13:44	-444844:00:03	01:22:35	06:37:17	97.16 / 96.98	Yes / Yes

Showing 1 to 30 of 30 entries

← Previous 1 Next →



## TATA COMMUNICATIONS





## Tata Communications Limited

			Original for Recipi
Billing Communication Address	BILL TO Place of Supply: UTTAR PRADESH-State Code:09	Account ID:	VI000919
Integral Education Society  Jaipuria Institute of Management A - 32A Sector 62	Integral Education Society  JAIPURIA INSTITUTE OF MANAGEMENT, VINEET KHAND	Invoice no:	92206G10008203
	GOMTI NAGAR	Invoice date :	02-Jun-2022
Noida-201309 Uttar Pradesh ,India	Lucknow - 226010 UTTAR PRADESH-State Code:09	Due date :	02-Jul-2022
Tel:+91-9555514470	09AAATI1375E1ZT	Amount due :	INR 306,504.99
Kind attn : Sauresh Mehrotra PAN:			*

Know your Invoice: https://tatacommunications.com/Know-your-invoice

Description	Amount (INR)
One-time charges	0.00
Recurring charges	259,749.99
Adjustment charges	0.00
Subtotal	259,749.99
Uttar Pradesh Central GST on amount 259749.99 @ 9.00%	23,377.50
Uttar Pradesh State GST on amount 259749.99 @ 9.00%	23,377.50
Total Taxes	46,755.00
Total invoice amount	306,504.99

## Key contact points :

Collection manager name PRADEEP KUMAR11

Email Pradeep. Kumar11@contractor.tatacommunications.com

Contact no

No tax is payable on reverse charge basis

PAN: AAACV2808C

CIN: L64200MH1986PLC039266

## **GST DETAILS**

TCL GSTIN No -	09AAACV2808C1ZN	Customer GSTIN No -	09AAATI1375E1ZT
TCL GSTIN address -	A1/7, Lakhanpur, Kanpur, Uttar Pardesh State Code: 09 - 208024	Customer GSTIN address - Place of supply	JAIPURIA INSTITUTE OF MANAGEMENT, VINEET KHAND GOMTI NAGAR Lucknow UTTAR PRADESH-State Code:09 226010
ARN / LuT No - Applicable for Export / SEZ Exemption	AD090322030324K Dated - 01-Apr-2022   Valid up to - 31-Mar-2023 Applied date - 28-Mar-2022	Customer contracting address -	Seth M.R. Jaipuria School Vineet Khand, Gomti Nagar Lucknow Uttar Pradesh-State Code:09 226010

IRN Number 2c9e97458bcfc09f920f03af475d1bbc0a1a22a7f41e88878868b6d7607c7d23



Digitally signed by:
DS TATA COMMUNICATIONS LIMITED 01
Thu Jun 02 05:33:37 IST 22
Approved By Nitin Mangal

Wire transfer	Invoice payments can be made	e via electronic transfer / wire transfe	er as per the following details
Beneficiary Name	Tata Communications Ltd.	Company Address	Bandra Kurla Complex, Plot No. C-21 & C-36 Vidyanagari PO, Mumbai-98
Bank Account #	0230VI000919	IFSC CODE	UTIB0CCH274   MICR Code: 400211017
Bank Name	Axis Bank	Bank Address	A to Z Shopping Centre, Dr. Ambedkar Road, Dadar (E), Mumbai -400 014
Account Type	Current Account	Currency	INR
Legal Entity ID	3358004PBWAYF65RLI81		

Billing Correspondence Address : Tata Communications Limited, Alandi Road, Dighi, Pune - 411015

Registered office

: Tata Communications Limited, VSB, Mahatma Gandhi Road, Fort, Mumbai - 400001 (India)

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To receive your invoices electronically, please send an email to billing.services@tatacommunications.com with 'BillMail' in the subject line. Please include 'sur account Id and the email address where you would like your invoice delivered. To request a change to your email address on file, please include 'ChangeMail' in the subject line. You will continue to receive a hard copy of your invoice.

View your bills online : Please log on to https://portal.tatacommunications.com





## Terms and conditions

- 1) It will be deemed that you have accepted this invoice in full in the event you have not lodged any written objection with us within 30 days of receipt of this invoice.
- 2) To avoid disconnection of service you are requested to pay the full amount by the due date mentioned in the invoice. An interest of 18% per annum will be charged on the amount remaining unpaid after the due date.
- 3) All cheques/demand drafts in payment of invoice should be drawn in favour of "Tata Communications Limited".
- 4) Kindly include invoice number along with your payment to ensure correct and timely processing.
- 5) IMPORTANT REGULATORY NOTICE:

As per the notification issued by Department of Telecommunications vide circular no. 20-271/2010 AS-I (Vol. III) dated 21.12.2021, the time period for storage of Network Address Translation (NAT) system logs, which are part of the IP Detail Record (IPDR) has been changed from a minimum of One (1) year to be stored for a minimum of Two (2) years. You are hereby notified to record and maintain the NAT system log parameters for a period of two years as per the latest directive and share them with Tata Communications as and when required.

## Charge calculation method

For products which are charged annually Full year charge = Annual charges
 Pro-Rata days = ((Annual charges/365) \* no. of days)

2) For products with other charge frequency -

Full month = (Annual charges / 12 \* number of months)

Pro-Rata days = (((Annual charges/12) / number of days in the calendar month) \* no. of days)

Note: This refers to the product's charge frequency and not the customer's invoice frequency.

#### What is prorate?

Some products and services are billed one month in advance. If you sign up for one of these services in the middle of your billing period, your charges for that time period will be less than a full month's charge. This partial month charge is called a prorate.

## What is a minimum commitment charge?

A minimum usage charge is the difference between your monthly usage guarantee, as agreed upon in your service contract, and your monthly usage. This charge will only appear on your invoice if your monthly usage falls below your monthly usage guarantee.

In addition, recurring charges will appear on Invoices as agreed upon in order form/service contract.

## How do I submit a dispute?

If you have any questions or concerns regarding your invoice, please contact our billing enquiry department at on +91 20 66144444 or Toll Free No. 18002660660 between 10:00 hrs - 20:00 hrs (Monday through Friday). You can also email us at billing.services@tatacommunications.com. Please notify us of the disputed charges within 30 days of the invoice date with the following information:

- 1) Account id
- 2) Invoice number
- 3) Date of invoice
- 4) Amount of disputed charges
- 5) Type of disputed charges
- 6) Reason for disputing the charges

## How do I submit Service Complaint?

For IZO INTERNET and ECO INTERNET service, please contact at 18002679280. For any other service , you may contact us at +91 20 66144444 or 18002660660.

## How do I submit a disconnect request?

You must submit a disconnect request by e-mailing us at Terminations@tatacommunications.com. The service(s) you request to be disconnected will have a stop date as per the terms included in your relevant individual contract.

We hereby certify that the corporate income-tax return of our Company for FY 2018 19 and FY 2019 20 have been filed before the due date specified u/s. 139(1) of the Income-tax Act and hence provisions of Section 206AB of the Income-tax Act will not be applicable to our Company. The customers, therefore are requested to deduct income-tax at source from the payment of this invoice as per the normal TDS provisions, found applicable.

Regional Collection Centre

: Tata Communications Limited, New IDC Building, Collection Dept, 5th Floor, Opp. Savitri Cinema, Greater Kailash part I, New Delhi - 11048



## TATA COMMUNICATIONS



Tata Communications Limited

Invoice no : 92206G10008203

: 02-JUN-2022

Invoice date

Customer name: Integral Education Society

Account ID : VI000919

Customer GSTIN: 09AAATI1375E1ZT

Recurring charges						
Site Location	Parent ID Service ID COPF ID Comm date	Charge item & description	PO number PO date	Billing period	Annual charges	Amount (INF
Integral Education Society Jim No. A 32 A Sector 62 Noida Jittar Pradesh 201309 India State Code:09	091NOID030012049094 IAS031221QW9T3EB 30-DEC-21	Fixed Port Charges - HSN CODE: 998414 -300 Mbps	*****	01-Jul-2022 30-Sep-2022	1,039,000.00	259,749.

Subtotal excluding taxes

259,749.99





## TATA

## Tax Invoice

## Tata Communications Limited

			Original for Reci
Billing Communication Address	BILL TO	Account ID:	VI000919
	Place of Supply: Rajasthan-State Code:08		
Integral Education Society	Integral Education Society	Invoice no:	82106G10002172
Jaipuria Institute of Management	E 1992	18	1 1 1 2
1,Bambala Institutional Area,	88	Invoice date :	02-Jun-2021
Pratap Nagar,Sanganer		Si .	
Jaipur-302033	302033	Due date :	02-Jul-2021
Rajasthan ,India	Rajasthan-State Code:08		
Tel:+91-9555514470	08AAATI1375E1ZV	Amount due :	INR 159,300.00
Kind attn : Sauresh Mehrota	A STANDARD STANDARD AND A STANDARD STAN	A 100 C 2 7 10 10 10 10 10 10 10 10 10 10 10 10 10	ALIMANA SCARINGS (SA
PAN:			

Invoice summary				
Description	Amount (INR)			
One-time charges	0.00			
Recurring charges	135,000.00			
Adjustment charges	0.00			
Subtotal	135,000.00			
Rajasthan Central GST on amount 135000.00 @ 9.00%	12,150.00			
Rajasthan State GST on amount 135000.00 @ 9.00%	12,150.00			
Total Taxes	24,300.00			
Total invoice amount	159,300.00			

Collection manager name	PRADEEP KUMAR11
Email	Pradeep.Kumar11@contractor.tatacommunications.com

No tax is payable on reverse charge basis

PAN: AAACV2808C

CIN: L64200MH1986PLC039266

SECTION SECTION	In low today	20.7	mention and	7.50 1 00	m. 1563
	~ 10 BO	100.2	20 9	ARRE	A-100

TCL GSTIN No -	08AAACV2808C1ZP	Customer GSTIN No -	08AAATI1375E1ZV
TCL GSTIN address -	2nd Floor, Dharma Heights, 10, Motilal Atal Road, Jaipur,Rajastan State Code: 08 - 302001	Customer GSTIN address - Place of supply	Rajasthan-State Code:08 302033
ARN / LuT No - Applicable for Export / SEZ Exemption	AD080321013683F Dated - 01-Apr-2021   Valid up to - 31-Mar-2022 Applied date - 26-Mar-2021	Customer contracting address -	. New Delhi Delhi-State Code:07 110005

IRN Number	国域136/2017/2018/2017/2017/2017/E
49e44e9548541bbecbb91d2dbbc24dbca0eb5377e2860446db867c42ed9b3a1	



Wire transfer	Invoice payments can be made	le via electronic transfer / wire transfe	er as per the following details
Beneficiary Name	Tata Communications Ltd.	Company Address	Bandra Kurla Complex, Plot No. C-21 & C-36 Vidyanagari PO, Mumbai-98
Bank Account #	0230VI000919	IFSC CODE	UTIB0CCH274   MICR Code: 400211017
Bank Name	Axis Bank	Bank Address	A to Z Shopping Centre, Dr. Ambedkar Road, Dadar (E), Mumbai -400 014
Account Type	Current Account	Currency	INR
Legal Entity ID	3358004PBWAYF65RLI81		

Billing Correspondence Address: Tata Communications Limited, Alandi Road, Dighi, Pune - 411015

Registered office

: Tata Communications Limited, VSB, Mahatma Gandhi Road, Fort, Mumbai - 400001 (India)

To receive your invoices electronically, please send an email to billing services@tatacommunications.com with 'BillMail' in the subject line. Please include your account Id and the email address where you would like your invoice delivered. To request a change to your email address on file, please include 'ChangeMail' in the subject line. You will continue to receive a hard copy of your invoice.

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## Terms and conditions

- 1) It will be deemed that you have accepted this invoice in full in the event you have not lodged any written objection with us within 30 days of receipt of this invoice.
- 2) To avoid disconnection of service you are requested to pay the full amount by the due date mentioned in the invoice. An interest of 18% per annum will be charged on the amount remaining unpaid after the due date.
- 3) All cheques/demand drafts in payment of invoice should be drawn in favour of "Tata Communications Limited".
- 4) Kindly include invoice number along with your payment to ensure correct and timely processing.

## Charge calculation method

For products which are charged annually Full year charge = Annual charges
Pro-Rata days = ((Annual charges/365) \* no. of days)

2) For products with other charge frequency -

Full month = (Annual charges / 12 \* number of months)

Pro-Rata days = (((Annual charges/12) / number of days in the calendar month) \* no. of days)

Note: This refers to the product's charge frequency and not the customer's invoice frequency.

## What is prorate?

Some products and services are billed one month in advance. If you sign up for one of these services in the middle of your billing period, your charges for that time period will be less than a full month's charge. This partial month charge is called a prorate.

## What is a minimum commitment charge?

A minimum usage charge is the difference between your monthly usage guarantee, as agreed upon in your service contract, and your monthly usage. This charge will only appear on your invoice if your monthly usage falls below your monthly usage guarantee.

In addition, recurring charges will appear on Invoices as agreed upon in order form/service contract.

#### How do I submit a dispute?

If you have any questions or concerns regarding your invoice, please contact our billing enquiry department at on +91 20 66144444 or Toll Free No. 18002660660 between 10:00 hrs - 20:00 hrs (Monday through Friday). You can also email us at billing services@tatacommunications.com. Please notify us of the disputed charges within 30 days of the invoice date with the following information:

- 1) Account id
- 2) Invoice number
- 3) Date of invoice
- 4) Amount of disputed charges
- 5) Type of disputed charges
- 6) Reason for disputing the charges

## How do I submit a disconnect request?

You must submit a disconnect request by e-mailing us at Terminations@tatacommunications.com. The service(s) you request to be disconnected will have a stop date as per the terms included in your relevant individual contract.

We hereby certify that the corporate income-tax return of our Company for FY 2018 19 and FY 2019 20 have been filed before the due date specified u/s. 139(1) of the Income-tax Act and hence provisions of Section 206AB of the Income-tax Act will not be applicable to our Company. The customers, therefore are requested to deduct income-tax at source from the payment of this invoice as per the normal TDS provisions, found applicable.

Regional Collection Centre

: Tata Communications Limited, New IDC Building, Collection Dept, 5th Floor, Opp. Savitri Cinema, Greater Kailash part I, New Delhi - 11048



Page 2 of 3

## TATA COMMUNICATIONS



Tata Communications Limited

Invoice no : 82106G10002172

: 02-JUN-2021 Invoice date

Customer name: Integral Education Society

: VI000919 Account ID

Customer GSTIN: 08AAATI1375E1ZV

Recurring charges						
Site Location	Parent ID Service ID COPF ID Comm date	Charge item & description	PO number PO date	Billing period	Annual charges	Amount (INR
Jim Jaipur 1 Bambala Institutional Area Pratap Nagar Sanganer Jaipur 302033 Jaipur Rajasthan 302033 India State Code:08	091JAIP03Ō012049168 702633 21-JUL-18	ILL Port with Local Access - HSN CODE : 998414 -60 Mbps		01-Jul-2021 30-Sep-2021	540,000.00	135,000.0

Subtotal excluding taxes



## Tax Invoice

Billing Communication Address		BILL TO	Account ID:	VI000919
		Place of Supply: Delhi-State Code:07		
ntegral Education Society		Integral Education Society	Invoice no:	72104G10000179
GII HQ,11/6B,	21	2nd Floor,		
Shanti Chamber		Shanti Chambers,	Invoice date :	02-Apr-2021
Pusa Road		""11/6B,Pusa Road,""	,	AS
Delhi-110005		New Delhi - 110005	Due date :	02-May-2021
Delhi ,India		Delhi-State Code:07		
Tel:+91-9555514470		07AAATI1375E1ZX	Amount due :	INR 79,716.95
Kind attn : Sauresh Mehrotra				
PAN:				

Invoice summary				
Description	Amount (INR)			
One-time charges	0.00			
Recurring charges	67,556.73			
Adjustment charges	0.00			
Subtotal	67,556.73			
Delhi Central GST on amount 67556.73 @ 9.00%	6,080.11			
Delhi State GST on amount 67556.73 @ 9.00%	6,080.11			
Total Taxes	12,160.22			
Total invoice amount	79,716.95			

#### Key contact points : PRADEEP KUMAR11 Collection manager name Email Pradeep.Kumar11@contractor.tatacommunications.com Contact no

No tax is payable on reverse charge basis

PAN: AAACV2808C

CIN: L64200MH1986PLC039266

GST DETAILS	

	The state of the s	The state of the s			
TCL GSTIN No -	07AAACV2808C1ZR	Customer GSTIN No -	07AAATI1375E1ZX		
TCL GSTIN address -	Videsh Sanchar Bhawan, Bangla Sahib Road, New Delhi, Delhi State Code: 07 - 110001	Customer GSTIN address - Place of supply	2nd Floor, Shanti Chambers, ""11/6B, Pusa Road, "" New Delhi Delhi-State Code:07 110005		
ARN / LuT No - Applicable for Export / SEZ Exemption	AD070321021931K Dated - 01-Apr-2021   Valid up to - 31-Mar-2022	Customer contracting address -	No. 54, Bowring Towers, Bowring Hospital Road, Shivaji Nagar New Delhi Delhi-State Code:07 110043		

IRN Number d0c6297650a6026d879e6fcd530977595f1f778bcbb805049813d4bc8750be53





\* Noida

Wire transfer	Invoice payments can be made via electronic transfer / wire transfer as per the following details					
Beneficiary Name	Tata Communications Ltd.	Company Address	Bandra Kurla Complex, Plot No. C-21 & C-36 Vidyanagari PO, Mumbai-98			
Bank Account #	0230VI000919	IFSC CODE	UTIB0CCH274   MICR Code: 400211017			
Bank Name	Axis Bank	Bank Address	A to Z Shopping Centre, Dr. Ambedkar Road, Dadar (E), Mumbai -400 014			
Account Type	Current Account	Currency	INR			
Legal Entity ID	3358004PBWAYF65RLI81		A			

Billing Correspondence Address: Tata Communications Limited, Alandi Road, Dighi, Pune - 411015

Registered office

: Tata Communications Limited, VSB, Mahatma Gandhi Road, Fort, Mumbai - 400001 (India)



at Id and the ontinue to receive your invoices electronically, please send an email to billing services@tatacommunications.com with 'BillMail' in the subject line. Please include your account Id and the email address where you would like your invoice delivered. To request a change to your email address on file, please include 'ChangeMail' in the subject line. You will continue to receive a hard copy of your invoice.

View your bills online : Please log on to https://portal.tatacommunications.com





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Rate of TDS: For the period between 14-May-2020 to 31-March-2021, tax shall be deducted, if applicable, at lower of, the rate specified in the certificate u/s. 197 being Provided to you by Tata Communications Limited or rates prescribed by the Income Tax Act which stands reduced by 25% as per the Press Release of the Central Board of Direct Taxes dated May 13th, 2020. For example, in case of section 194C, the rate of TDS w.e.f. 14-May-2020 will be reduced from 2% to 1.5%

Regional Collection Centre : Tata Communications Limited, VSB, Bangla Sahib Road, New Delhi - 110001



APage 2 of 3

Tata Communications Limited

Invoice no : 72104G10000179

Invoice date : 02-APR-2021

Customer name: Integral Education Society

: VI000919 Account ID

Customer GSTIN: 07AAATI1375E1ZX

Recurring charges						
Site Location	Parent ID Service ID COPF ID Comm date	Charge item & description	PO number PO date	Billing period	Annual charges	Amount (INR
Pusa Road Gil Hq 11/6b Shanti Chamber New Delhi Shanti Chamber Delhi Delhi 110005 India	091DELH050031749006 701359 19-JUL-18	ILL Port with Local Access - HSN CODE : 998414 -50 Mbps	*****	01-Apr-2021 30-Jun-2021	270,227.00	67,556.73

Subtotal excluding taxes

67,556.73



